

#### APPLE IDS AND THE NEW GOLDEN TRIANGLE

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- Apple IDs
- The Golden Triangle
- What does this mean for us?

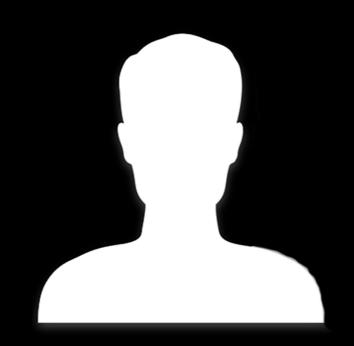
# Apple IDs

# What is an Apple ID?

"An Apple ID is the login you use for just about everything you do with Apple, including using iCloud to store your content, downloading apps from the App Store, and buying songs, movies, and TV shows from the iTunes Store."



# Identity



### What do we use it for?

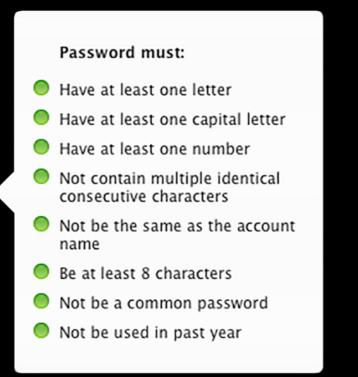
#### Global Service Exchange





# Apple ID requirements

- valid email address
- strong password
- three security questions and answers\*



### Different kinds of Apple IDs

- Personal
- Institutional
- Under 13 (Family Sharing or Student)
- Non-Consumer

#### Personal

- Apple recommends using one ID
- 13+ years of age
- non-transferrable
- accept institution owned apps via VPP
- can be enrolled in Enterprise Developer Program

### Institutional

- no technical difference to personal
- used by an organisation rather than an individual
- Push Certificates
- App Store for shared devices
- different licensing conditions for app deployment
- ensure multiple people have access two-step

### Non-Consumer

- used to administer commercial agreements such as VPP, DEP, AppleCare Enterprise support etc.
- cannot be used for the consumer app stores
- must use commercial email addresses (i.e. not gmail or hotmail etc)
- other restrictions depending on role/purpose

### Under 13

- Family Sharing
- Apple IDs for Students (currently only in the US)

# Two-step verification

- set it up NOW!
- store the recovery key SAFELY!
- multiple authorised devices especially for institutional and non-consumer.
- app-specific passwords
- changes in El Capitan and iOS9

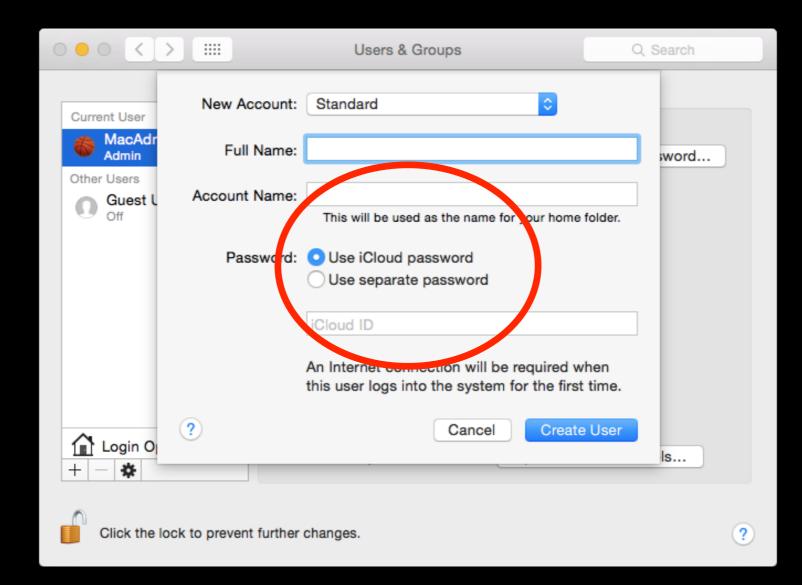
# Enterprise?

- VPP
- managed distribution or redemption codes
- personal Apple IDs aren't revealed through VPP
- app adoption to allow or not to allow?
- personal vs institutional



# Tips and tricks!

- whitelisting IPs and domain
- re-purposing an email address
- deleting unwanted Apple IDs
- changing country
- file sharing and screen sharing



# Apple ID links

Apple ID support page <a href="http://www.apple.com/au/support/appleid/">www.apple.com/au/support/appleid/</a>

Apple ID creation/administration

Apple ID password reset

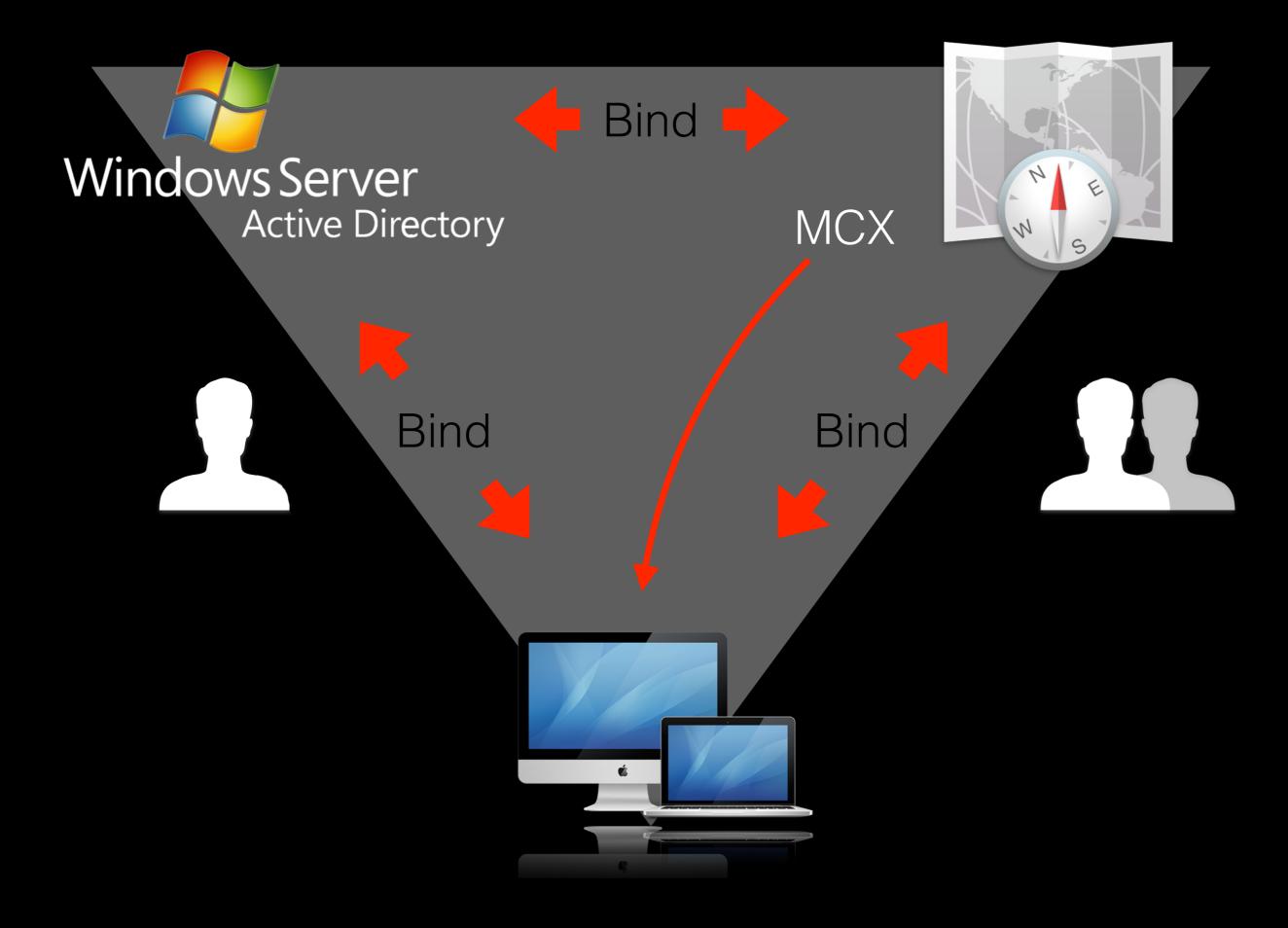
removing password expiry indiestack.com/2014/09/fixing-90-day-apple-id-expirations/

downloading MAS packages derflounder.wordpress.com/2013/08/22/downloading-apples-server-app-installer-package/

changing country support.apple.com/en-sg/HT204447

New Two-factor Authentication in iOS9 and El Capitan <u>developer.apple.com/support/two-factor-authentication/</u>

# The Golden Triangle





#### CATS: ALL YOUR BASE ARE BELONG TO US.

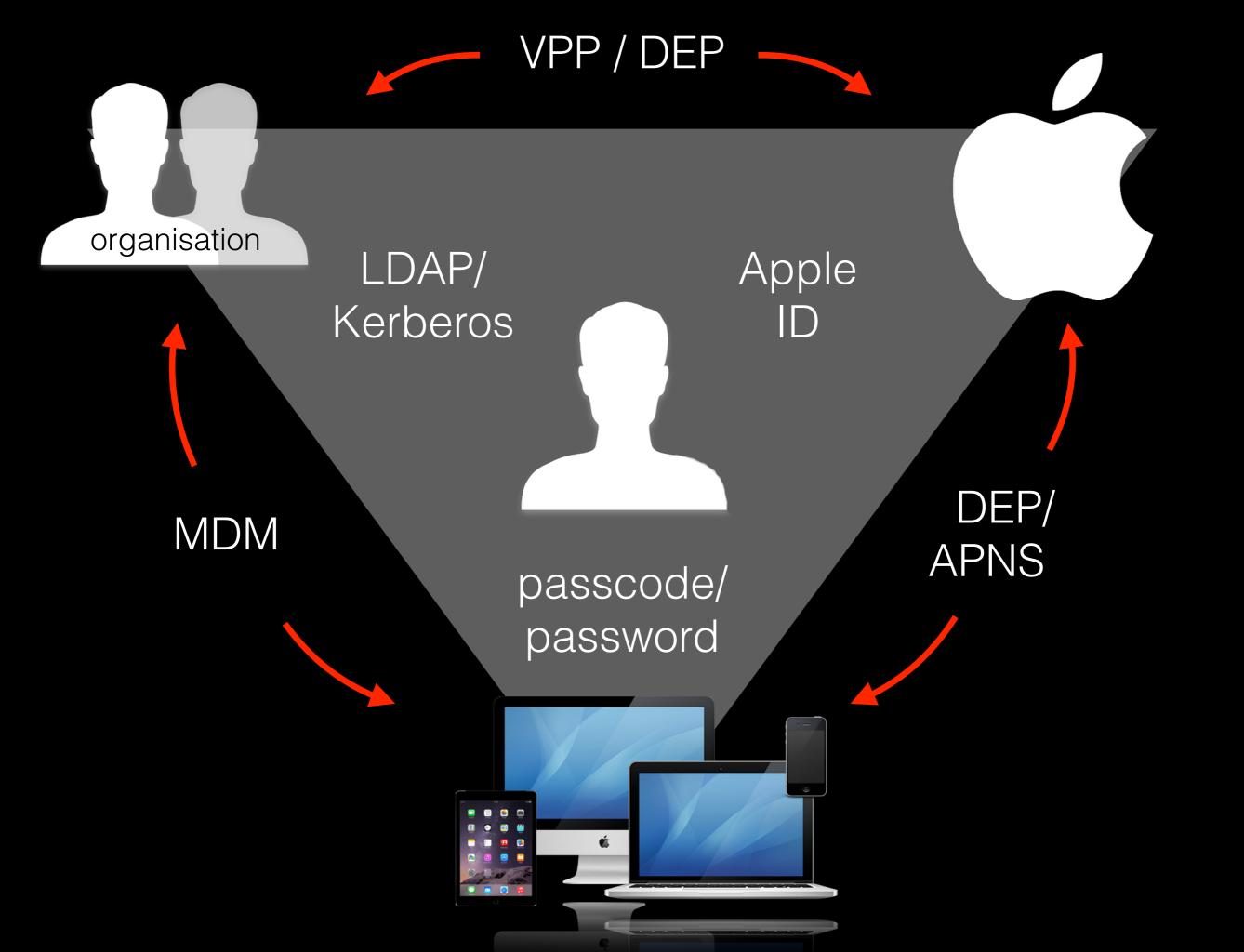
### Issues with golden triangle

- MCX Deprecated since 10.8
- Workgroup Manager support ended with 10.9
- lack of "Enterprise Grade" hardware\*
- not ideal for mobile devices

#### Best Practices for Integrating OS X with Active Directory

Apple Technical White Paper

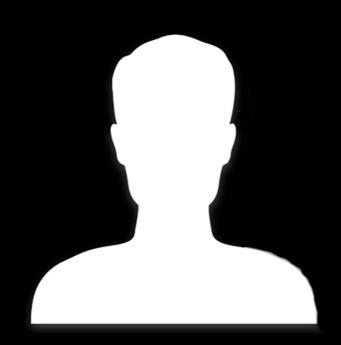
"MacBook Pro and MacBook Air are inherently mobile devices. Directory services were initially conceived to support multiple users logging in to a single computer connected to the directory service via a persistent trusted network connection. Deploying a portable computer to a single user who frequently transitions between a variety of networks requires a different strategy."



# The New Triangle

- empower the user
- embrace mobility
- authenticate to services rather than bind
- allows for changing systems and services

#### It's all about the user



#### Azure AD on Windows10 Active Directory Team Blog

"Now in Windows 10 ... we have extended that range of settings, which is not a full GPO [Group Policy Object] set of settings, because the world is different, but it's good enough for you to manage and control these devices."

#### What does this mean for us?

# Where does this work?

- 1 to 1 deployments
- BYOD
- iOS
- hetrogeneous environments

# Where does this struggle?

- shared devices
- loan devices
- kiosks
- high security environments

### the future

- WWDC 2015
- Apple IDs for Students
- new MDM features
- open source tools

### Questions?



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